

# CORONAVIRUS DISEASE (COVID-19) CALL CENTER: 16000

**Q. Who can utilize the call center?**

**A.** Healthcare professionals and general public



**Q. What is the number to call?**

**A.** 16000 (toll free)



**Q. What are the operating hours?**

**A.** 24 hours a day, 7 days a week



## 24/7 CALL CENTER FOR ALL ENQUIRIES

THE MINISTRY OF PUBLIC HEALTH HAS SET UP A DEDICATED CALL CENTER TO ANSWER ALL QUESTIONS AND ENQUIRIES RELATED TO CORONAVIRUS.

**Q. What information is provided?**

**A.** Information includes:

- What is coronavirus and how is Qatar affected?
- Signs and symptoms of coronavirus
- What to do if you suspect you may be at risk
- Advice on travelling to China and other affected countries



**Q. What languages are spoken?**

**A.** Arabic and English



**For more info. on novel coronavirus (COVID-19) visit [www.moph.gov.qa](http://www.moph.gov.qa) or call 16000**