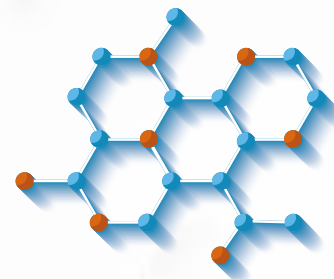# SHOULD I CALL 999 FOR INFORMATION OR MEDICAL ASSISTANCE FOR CORONAVIRUS DISEASE (COVID-19)?

999

No. The 999 number is for medical emergencies requiring immediate medical attention and transfer to an emergency department. The Ambulance Service's Medical Dispatchers receive hundreds of 999 calls each day from members of the public with urgent medical conditions and the 999 number must be prioritized for these life-threatening situations.

For all questions and enquiries related to COVID-19, members of the public should **call the Ministry of Public Health's dedicated hotline on 16000.**

**For more info. on novel coronavirus (COVID-19)
visit www.moph.gov.qa or call 16000**